



PROFESSIONAL DEVELOPMENT MEETING

The February Professional Development meeting which will be held on Tuesday, February 18, 2002 is a joint meeting with ASQ and IIE. The presenter, Tammy Wiedner, Vice President Six Sigma at Mount Carmel Health Systems, is responsible for driving the implementation of the accredited Six Sigma Methodology across Mount Carmel operational entities and making it the way for Mount Carmel to run its business better.

In 2000 the CEO and members of senior management at Mount Carmel began investigating the Six Sigma methodology. Although the Six Sigma process had never had a full implementation in a health care setting, senior management became convinced that the potential benefits of this methodology exceeded the inherent costs.

In an environment wrought with labor shortages, financial losses and expectations to do more with less Mount Carmel was clearly ready for breakthrough change.

In August 2000, Mount Carmel began the implementation of Six Sigma throughout the health system including infrastructure development and training of Executives, Champions, Guides (black belts), Scouts (brown belts), Master Guides (Master black belts) and Assistant Guides (green belts).

The emphasis of Six Sigma is the application of statistical tools in the context of a well disciplined, easy to follow methodology applied to your biggest business process problems. While the tools are often applied in an operational environment, their application to administrative business processes is becoming more common. Beyond the basic methodology and tools is an impressive management system.

Today Mount Carmel has refined its Six Sigma strategy by focusing project selection through a portfolio of critical business themes.

Results:

- Financial Project Savings: Actual Savings as of December 2002 is 14.5 million dollars, hard revenue enhancement or expense reduction savings.

Training:

- 23 Executives trained
- 38 Champions trained including Executive Team
- 44 Guides and 4 Scouts trained
- 56 Assistant Guides trained

The February 2002 Professional Development Meeting will be held at Villa Milano, 1630 Shrock Road, Columbus Ohio. Dinner choices: Lasagna, Vegetable Cheese Manicotti, or Lo-Carb Special. For directions visit <http://www.mapquest.com>. Please RSVP to reservations@apics-col.org by Friday, February 14 at 12:00 p.m. (noon). Cost for students is \$10.00, all others \$25.00

Agenda:

- 5:30 - 6:00 Social Hour
- 6:00 - 7:00 Announcements / Dinner
- 7:00 - 8:15 Speaker

Big Lots Tour & Outback Statistics

Tour (100 people)	20 students 80 members & guest
Dinner (69 people)	1 guest from Big Lots 15 students 53 members & guest

Professional Development Schedule

VP Current Programs, Ravi Kannigati
VP Meeting Arrangements: Lori Morrow, CPIM

February 18, 2003	Joint session with IIE and ASQ: Six Sigma Discussion Villa Milano
March 18, 2003	Top Manager/Vendor Night Villa Milano

Columbus Chapter #99 Statistics

V.P. Membership: Bill Thurston, CPIM, CIRM, C.P.M.

Number of members	477
• Regular	409
• Corporate	68
New Members	17
CFPIMs	6
CPIMs	174
CIRMs	21
Student Members	14
• OSU	2
• DeVry	4
• Other	8

Congratulations (New CPIM certifications)

•Rich Daniel •Kevin Tom

Welcome (New Members)

•Thomas Shelley •Kongkham Phommavichit
•Chris Chapman •Lois Weston •Peggy Piatt

Visit Our Website

(<http://www.apics-col.org>)

Also visit other local chapters at the following addresses:

Cleveland: <http://cis.csvohio.edu/~ichen/apics>

Erie: <http://www.ncinter.net/~apics>

Pittsburgh: <http://www.apics-pgh.com>

Cincinnati: <http://www.customerl.com/apics>

North Central: <http://www.ashland.edu/~apics/home.html>

APICS Headquarters: <http://www.apics.org>

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February 2003

President's Message

One word describes our tour of the Big Lots Distribution Center last month...WOW! Not only did we see a 2.7 million square foot facility, but also 100 people went on the tour, and 86 made reservations to join us for dinner afterwards. Obviously this was more than we had planned as we average 40 people on our tours. I was very impressed with the ability of Big Lots and Outback Steakhouse to quickly adjust to our change in demand.

We would like to thank the following individuals from Big Lots that participated as tour guides on short notice: Graydon Harvey, Mike Burgoyne, Chris Holbert, Jay King, Larry Whaley, Rich Haynam. We would also like to especially thank Matt Fratta for coordinating the tour. The tours went very well, and then waves of people went to Outback Steakhouse on Hilliard Rome Road for dinner. Patrick Dempsey, proprietor of the restaurant, and his staff worked very hard to serve our large group quickly. Not only was the service excellent, but the food was also. We unfortunately had more than usual number of no-shows to dinner. Our policy is to invoice for each reservation that does not show. This keeps our costs in control, and helps pay for the discounts we offer to our student chapter's dinners.

The March 18th PDM will be our annual Top Manager/Vendor Night. APICS invites local Top Managers to this event to recognize their contribution to our organization. Many of our members depend upon support from their company in order to stay active and without the direct support of our Top Managers this would not be possible. Reservation forms are included in this month's newsletter. Any vendor that would like to participate can set up a table for a cost of \$100, and that cost includes two dinners.

Education courses have begun. We are holding a Basics class at Scotts as they have 17 people signed up. We decided to hold a second class to accommodate the 5 members that were not from Scotts. We are working on rescheduling the SMR class, as we had an issue with scheduling our instructor.

February's PDM should be very interesting as we will be learning about Mt. Carmel's Six Sigma program. Please join us as we combine our meetings with ASQ and IIE organizations.

Sincerely,

Burl K. Scott

President

Columbus APICS Chapter 99

E-mail: president@apics-col.org

March Professional Development Meeting – Top Management Night and Vendor Night

The March Professional Development Meeting - Top Management Night and Vendor Night - will be held on Tuesday, March 18 at the Villa Milano Banquet Center. Following the vendor exhibits and dinner, the Columbus Chapter of APICS will feature a presentation from the guest speaker, Jonathan Dove, CIO of Worthington Industries. Mr. Dove will focus on 'Driving More Business Success Out of Your IT Organization'.

'In today's economic roller-coaster ride, is your IT organization assisting the business in being successful? Ensure results out of your IT organization by ensuring they are focused on developing a service organization suited to bring RESULTS to the business.' Mr. Dove will focus on:

- Developing Value-Add Projects
- Creating a Service Based Organization
- Ensuring Results to the Business

About the Guest Speaker

Jonathan Dove joined Worthington Industries in December of 1998 as the Chief Information Officer, overseeing all aspects of Information Management for the company. Worthington Industries is the country's leading intermediate steel processor and a leading manufacturer of metals related products, with annualized sales of approximately \$2 billion. Worthington Industries employs over 8,000 people and operates 65 facilities in 10 countries.

Prior to joining Worthington Industries, Jonathan was Senior Vice President of Alltel. At Alltel, he established the Strategic Technology Services division, focusing on providing professional services to Alltel's customers. Mr. Dove developed expertise in program and project management as senior project manager at Electronic Data Systems, Inc. (EDS) leading systems development, ERP/Package implementations and new business start-ups. He also acted as the first IT Director for a new business venture in Personal Communications Services, responsible for the overall development and project management of its new IT infrastructure.

Mr. Dove serves on the statewide steering committee for E-Com Ohio and the Olentangy School District Technical Advisory Committee. He also is a member of the Board of Directors of Easter Seals. Most recently, he was on the Steering Committee and served as a Track Chair for the Inaugural Central Ohio CIO Symposium.



The Columbus Chapter of APICS presents:

TOP MANAGEMENT NIGHT

with Vendor Night

Tuesday, March 18, 2003

Villa Milano Banquet Center

5:30 pm – 6:30 pm Vendor Exhibits

6:30 pm – 7:30 pm Dinner

7:30 pm – 8:30 pm Speaker Presentation

APICS, the Educational Society for Resource Management, has 60,000 members

The Columbus Chapter of APICS presents:

VENDOR NIGHT

Tuesday, March 18, 2003 at *TOP MANAGEMENT NIGHT*
Villa Milano Banquet Center

***The Chapter has additional
spaces available for
this event.***

***The fee for a booth/table is
\$100, which includes 2
complimentary dinners.
Referrals are appreciated.***



Company Name: _____

Address: _____

Attendees: _____

Business Phone: _____

E-mail Address: _____

****Please respond by March 1, 2003 to Shelley Horn, CPIM,
via e-mail at shorn@tdci.com or fax at 614-781-2331.***

ADDRESS SERVICE REQUESTED

Columbus APICS Phone 614-470-4609

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