

## Tour Columbus Zoo

The Columbus Zoological Park opened with a small collection of donated animals in 1927. Now the Columbus Zoo and Aquarium is the home of over 700 species and more than 6,000 specimens from all regions of the world including the endangered West Indian manatee.

APICS members will get a special behind-the-scenes view of Columbus Zoo that includes details of Zoo operations, special machinery and tools that are used by Zoo and detailed discussion on how animal's health and food habits are monitored. Zoo operations personnel will be more than happy to answer any questions you may have on Zoo facilities management and operations. We will be having dinner right at the zoo and the offerings include Southwestern Caesar Salad, Tequila Sunrise Chicken Breast, Chipotle Glazed Roast Pork, Painted Desert Black Beans, Sonoran-Style Rice, Oven-Roasted Vegetables, Specialty Rolls and Butter, Ice Water, Iced Tea, and Lemonade.

**Tour starts at 6:00 PM.**

**Dinner starts at 7:00 PM.**

The tour fee includes admission, parking and Dinner buffet.

Don't miss this opportunity to relax, learn and enjoy at Columbus Zoo.

**Location:** Columbus Zoo and Aquarium, 9990 Riverside Drive, Powell, Ohio 43065

For directions visit <http://www.columbuszoo.com/visitorinfo/inform.html>

**Cost:** Members \$25.00 Students \$10.00

**Reservations are due by October 4, 2002.** To make reservations, send e-mail to [reservations@apics-col.org](mailto:reservations@apics-col.org) or call 614-470-4609. Once connected to the "APICS DINNER RESERVATION LINE", please state your name, a total count of the attendees, and company name. Walk-ins are accepted, however, menu may differ.

## Professional Development Schedule

V.P. Current Programs: Ravi Kannigati

V.P. Meeting Arrangements: Lori Crowley, CPIM

October 15, 2002	Columbus Zoo Tour
November 19, 2002	Speaker "Owning the B2B Customer Prof. Neeli Bendapudi.
December 9, 2002	Joint session with ISM (NAPM)
January 21, 2003	BigLots Distribution Center Tour
February 18, 2003	Joint session with IIE and ASQ: Six Sigma Discussion

## Coming in November:

The Professional Development Meeting held on November 19, 2002 will feature OSU Professor Neeli Bendapudi. as guest speaker. She will be speaking on "Owning the B2B Customer Relationship". Below is a short abstract regarding Professor Bendapudi's topic:

*Owning the B2B Customer Relationship (Abstract)*  
 "Customers often develop strong relationships with key employees who serve them. When there is turnover among such employees, the company's hold on the customer is in jeopardy. Drawing upon two years of research with B2B customers in a broad cross section of companies, this session suggests strategies companies can use to retain important customer relationships when key people leave the company. In this session, you will use The Vulnerability to Turnover Scorecard™ to:\* assess your firm's efforts to own customer relationships and identify the most effective avenues to reduce vulnerability to employee turnover."

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## ISP Tour Statistics

25 attended the tour:

- 5 students
- 20 members

## Dinner Attendance

23 attended the dinner:

- 2 students
- 2 guest
- 19 members

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## Columbus Chapter #99 Statistics

*V.P. Membership: Bill Thurston, CPIM, CIRM, C.P.M.*

• Number of Members	574
• Regular	545
• Corporate	68
• New Members	13
• Student Members	40
• OSU	27
• DeVry	13

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## Career Management Seminar

On October 22, 2002 the Pittsburgh Chapter will be three mini career management seminars conducted by experts in supply chain, logistics and planning. More information regarding these seminars can be found at their web site:  
<http://www.apics-pgh.org>

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## Visit Our Website

(<http://www.apics-col.org>)

Also visit other local chapters at the following addresses:

Cleveland: <http://cis.csvohio.edu/~ichen/apics>

Erie: <http://www.ncinter.net/~apics>

Pittsburgh: <http://www.apics-pgh.com>

Cincinnati: <http://www.customer1.com/apics>

North Central: <http://www.ashland.edu/~apics/home.html>

APICS Headquarters: <http://www.apics.org>

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The Columbus APICS Newsletter, September, 2002. Published 10 (ten) times per year, August through May, and mailed to APICS Chapter #99 members, as well as Regional Officers. VP Publications: Vera Hancher, CPIM, C.P.M.

October, 2002

## President's Message

The September tour of ISP Fine Chemicals was very well attended. We would like to extend our thanks to ISP for their hospitality. Our October PDM is a behind-the-scenes tour of the Columbus Zoo. It is important to have all attendees register by Friday, October 4th. E-mail registrations can be sent to [reservations@apics-col.org](mailto:reservations@apics-col.org). To register over the phone, call the APICS dinner reservation line at 614-470-4609. Also, a tour of the Big Lots distribution center has been added as the January PDM.

Our fall education program has started. We are holding three of five scheduled CPIM classes, and no Fundamentals classes due to low enrollment. Our chapter strives to offer as much education opportunities as possible, but we cannot operate our programs at a fiscal loss. The winter course schedule is posted on the website for those who were shut out of their requested fall classes.

The International APICS Exposition and Convention will be held later this month in Nashville, Tennessee. The conference offers many education sessions as well as an extensive list of software, systems, services and IT vendors at the exposition. I look forward to seeing you there.

**Burl K. Scott**

President

Columbus APICS Chapter 99

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## Columbus Chapter – APICS

# Education Program – Fall 2002 to Spring 2003

### **CPIM Certification Review Courses:**

All five modules (Basics of Supply Chain Management, Master Planning of Resources, Detailed Scheduling and Planning, Execution and Control of Operations and Strategic Management of resources - will be offered three times, Fall, Winter and Spring. These courses are an excellent review for those seeking the CPIM designation. There are no grades issued for these courses.

### **Fundamentals Courses:**

There are four courses in this series – Inventory Control, Planning, Manufacturing Control and Operations Management. Two courses in this series will be offered each session – Fall, Winter and Spring. The Fundamentals courses are excellent for gaining points for recertification (36 points) and provide a suitable academic background for those needing to acquaint themselves with the manufacturing and materials management processes. These classes are rigorous and consist of case studies, mid-term and final exam. A grade is issued in addition to the certificate.

### **CIRM Certification Review Courses:**

These will be scheduled per demand. A minimum of six is needed to start a class. Schedule dates will mirror those of the CPIM.

Certificates of completion are issued to all students completing the courses

### **NEW FEATURES:**

A cut off date has been established for each class session. Prior registration is required to allow for proper scheduling of materials, class and instructors. No walk-in registration. Also the students along with the instructor will have the option to reschedule the number of classes and hours of each session – it must be unanimous – as long as a minimum of 16 hours of instruction for the CPIM and 25 hours for Fundamentals are held. If the entire course material is not covered, additional classes will be scheduled. This will allow the classes to progress as to the capacity of the students and allow for more flexibility in everyone's personal schedule. Also you will not be required to become a member of APICS to participate in the classes. There will be separate member and non-member fees.

### **CLASS SCHEDULES:**

#### **Winter 2003:**

Fundamentals –1<sup>st</sup> class 1/13/03

Last class tentatively 3/24/03

**Registration cut off 1/6/03**

CPIM Review –1<sup>st</sup> class 1/20/03

Last class tentatively 3/17/03

**Registration cut off 1/13/03**

#### **Spring 2003:**

Fundamentals –1<sup>st</sup> class 4/7/03

Last class tentatively 6/16/03

**Registration cut off 4/1/03**

CPIM Review –1<sup>st</sup> class 4/7/03

Last class tentatively 6/02/03

**Registration cut off 4/1/03**

### **Scheduling Specifics:**

A class matrix for each session will also be listed on the website outlining the specific date of the week, the instructor and class location. The course fees and a registration form will be included. These will be created before the session takes place and will be posted on the web site and newsletter for the appropriate months. This notice will be on the web site at all times.

### **COURSE LOCATIONS**

DeVry: 1350 Alum Creek Dr., Columbus

Lakeshore Cryotronics: 575 McCorkle Blvd., Westerville

Liebert: 1050 Dearborn Dr., Worthington

Metatec: 7001 Metatec Blvd., Dublin

TDCI: 8760 Orion Place, Suite 300, Columbus

Tigerpoly: 6231 Enterprise Pkwy., Grove City



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**Columbus APICS Phone 614-470-4609**

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Region III Representative	<b>Charlotte Baxter, CPIM, The Scotts Company</b>	937-644-7148